

City Services

Online Service Requests

Many city services can be obtained by filling out a service request online using this website:

myla311.lacity.org

Use This Handy App

You also have the option of using the MyLA311 app which also allows you to take a photo with your phone and automatically ID's the location using GPS.

Dial 3-1-1

Prefer to talk to a person? Not sure what department or who to contact? You also have the option of calling the LA City information line.

7 am – 7 pm weekdays

8 am – 4:45 pm weekends and holidays

LA Department of Water & Power

Report water or power issues

Phone: (800) DIAL DWP (24/7 hotline)

LA Department of Sanitation

Friday is garbage collection day in the Dell

Call for bulky item pick-up or if your cans were missed on collection day, or to request replacement cans

Phone: (800) 374-4823 (24/7 hotline)

LA Department of Public Works

Bureau of Street Services

To request pothole, street or sidewalk repairs

To report mud or rock slides onto public streets

Phone: (800) 996-2489 (7 am – 3:45 pm M – F)

LADOT Parking Enforcement

To report illegal parked vehicles, vehicles blocking fire hydrant, vehicle blocking your private driveway.

Phone: (818) 374-4823 (24-hour dispatch)

LA Abandoned Car Hotline

To report abandoned or stored cars (parked for more than 72 hours on a public street).

Phone: (800) 222-6366

Dogs in the Dell

Is Your Pet Licensed?

LAMC 53.28

In the City of Los Angeles dogs after the age of 4 months are required to be licensed. The cost is \$20 per year / per dog.

Observe the Leash Law

LAMC Sec 53.06.2

In the City of LA, unless your pet is secured on your own private property, or in a designated "off-leash" park, it must be on a leash not exceeding 6 feet in length and under the control of a competent person.

Clean Up After Your Pet

LAMC Sec 53.49

It is unlawful to fail to immediately remove and dispose of in a sanitary manner any feces deposited by a dog upon public or private property without consent of the property owner.

The HDCA has purchased and maintains several pet waste stations throughout the Dell to assist dog walkers and help keep the neighborhood clean.

Vaccinations

LAMC 53.51

Any dog over the age of 4 months must be vaccinated against rabies by a licensed veterinarian. Proof of current vaccination is required when applying for a license.

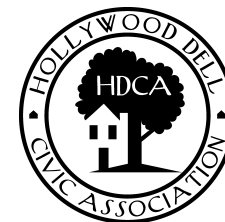
Lost Pet? Found One?

Let your neighbors know! Register for the private neighborhood social network nextdoor.com and have the ability to post an alert if your pet goes missing or if you are trying to reunite a lost pet with their family.

LA Animal Services

Phone: (888) 452-7381

Website: www.laanimalservices.com



Observe & Report

How to assist with crime prevention & neighborhood safety.

Important contact information for Hollywood Dell residents.



**In An Emergency
Always Call
9 - 1 - 1**

www.hollywoodell.com

Information Updated 7/30/2020

LA Police Department

**In An Emergency
Always Call
9 - 1 - 1**

LAPD Non-Emergency number

Phone: (877) ASK – LAPD

For situations where a crime has already occurred, but is not in progress, or an incident that is not life threatening or causing bodily harm. For example:

- You arrive home and discover you have been burglarized
- You find your car has been broken into or stolen
- Someone is trespassing or loitering on your private property
- You have a noise complaint or want to report a disruptive party; aka “Loud Or Unruly Gathering.” (LAMC 41.58.1)
- You observe suspicious individuals or activity in the area. If you see something, say something!

Hollywood Community Police Station

1358 Wilcox Avenue
Los Angeles, CA 90028
Phone: (213) 972-2971

Senior Lead Officer (SLO)

Officer Heather Seieroe Mata, SLO – Area 6A15
Email: 40988@lapd.online
Phone: (213) 308-0455

Graffiti Removal

It’s an important part of crime prevention to report graffiti as soon as it happens and have it removed immediately. Please call 3-1-1 or use the MyLA311 app to request graffiti removal service.

Emergency Preparedness

Register for Emergency Alerts

Sign up for the City’s emergency notification program: www.NotifyLA.org

Take a CERT Class

The Community Emergency Response Team (CERT) training is FREE and run by the LA Fire Department. Training includes:

- Learning to suppress small fires
- Basic first aid
- Evacuation tactics
- Search tactics
- Communications

For More Info: www.cert-la.com

Join the HDCA Neighborhood Watch

Find out who your block captain is and make sure you are on their emergency notification list.
Email: jan@hollywooddell.com

Alternate Routes In and Out of the Dell

If you only take one route in and out of the neighborhood, it may not be possible after a major emergency. Take the time in advance to familiarize yourself with alternate routes.

Have a Plan

- Prepare Your Home
- Prepare “go bags” for the entire household
- Prepare to “shelter in place” for at least 5 days.
- For more information about how to prepare:

www.ready.gov

www.hollywooddell.com

Fire Safety

The Hollywood Dell has been categorized as a “Very High Fire Hazard Severity Zone.”

The LA Fire Department has identified areas in the Dell that have limited space, narrow roads, tight curves and choke point intersections that are tow-away zones during Red Flag Alerts to allow for emergency vehicle access.

To Learn More About Red Flag Alerts

www.lafd.org/redflag

No Smoking Outside!

This also means that smoking, open flames / torches and fire pits are prohibited (LAMC 57.25.14) by law in this area.

Brush Clearance

Each year the LAFD sends out notices for mandatory brush clearance. Failure to do so by the deadline will result in fines.

To Report Brush Hazards

Phone: (800) 994-4444 (7 am – 5 pm M – F)
Email: [lafdbush@lacity.org](mailto:lafdbrush@lacity.org)

Fire Stations that serve the Hollywood Dell

LAFD Station 82
5769 Hollywood Blvd.
Phone: (213) 485-6282 (non-emergency)

LAFD Station 27
1327 Cole Avenue
Phone: (213) 485-6227 (non-emergency)

**In An Emergency
Always Call
9 - 1 - 1**